Following the common set of 8 survey items that went to all students, each student received one of three randomly assigned 10-item modules:

<table>
<thead>
<tr>
<th>Module</th>
<th>Items</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Academic Support</td>
<td>9(A) - 18(A)</td>
<td>1186</td>
</tr>
<tr>
<td>Student Support</td>
<td>9(S) - 18(S)</td>
<td>1294</td>
</tr>
<tr>
<td>Virtual Instruction</td>
<td>9(V) - 18(V)</td>
<td>1240</td>
</tr>
</tbody>
</table>

In the following slides, N is given for the number of students represented in each chart, excluding those who skipped the item or selected the “N/A” option.

Each module was followed by the same two common open-ended items that went to all students:

- What factors were most important for helping you complete Spring semester?
- What posed the greatest challenges as you worked to complete Spring semester?

**Academic Support:** To what extent do you agree that the following resources helped support your learning after the transition to virtual instruction?

- **9(A) Additional help from instructors or TAs outside of class sessions**
  - Strongly agree: 18%
  - Agree: 49%
  - Neither agree nor disagree: 16%
  - Disagree: 13%
  - Strongly disagree: 4%

  n = 896  [N/A - I did not seek help from ... = 245]

- **10(A) Studying with friends and classmates**
  - Strongly agree: 21%
  - Agree: 36%
  - Neither agree nor disagree: 16%
  - Disagree: 16%
  - Strongly disagree: 10%

  n = 720  [N/A - I did not seek help from ... = 420]
Academic Support: To what extent do you agree that the following resources helped support your learning after the transition to virtual instruction?

11(A) Supplemental Instruction (SI)

- Strongly agree: 18%
- Agree: 29%
- Neither agree nor disagree: 30%
- Disagree: 15%
- Strongly disagree: 8%

12(A) Campus Study Centers or Tutoring Services

- Strongly agree: 10%
- Agree: 24%
- Neither agree nor disagree: 33%
- Disagree: 19%
- Strongly disagree: 14%

n = 328 [N/A - I did not seek help from … = 811]

n = 302 [N/A - I did not seek help from … = 839]

---

Academic Advising

13(A) How satisfied are you with the availability of academic advising during the pandemic response?

- Very satisfied: 26%
- Satisfied: 46%
- Neutral: 20%
- Dissatisfied: 6%
- Very dissatisfied: 2%

n = 920 [N/A - I did not seek help from … = 208]

14(A) How satisfied are you with the help you received from academic advisors during the pandemic response?

- Very satisfied: 32%
- Satisfied: 43%
- Neutral: 17%
- Dissatisfied: 6%
- Very dissatisfied: 2%

n = 900 [NA – I did not seek help from … = 228]
Academic Advising

Based on your experiences this semester, please rank your preferences for ways to meet with an advisor when it’s not possible to meet in person: (n=939)

<table>
<thead>
<tr>
<th>Method</th>
<th>First</th>
<th>Second</th>
<th>Third</th>
<th>Fourth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web meetings (such as Zoom)</td>
<td>43%</td>
<td>36%</td>
<td>20%</td>
<td>1%</td>
</tr>
<tr>
<td>Email</td>
<td>41%</td>
<td>36%</td>
<td>22%</td>
<td></td>
</tr>
<tr>
<td>Phone</td>
<td>16%</td>
<td>27%</td>
<td>55%</td>
<td>2%</td>
</tr>
<tr>
<td>Other</td>
<td>3%</td>
<td>96%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Academic Support: To what extent have the following COVID-19 disruptions affected your future academic plans?

16(A) Limited access to campus resources during the pandemic

- Very significant effect on my future academic plans: 10%
- Significant effect: 29%
- Uncertain at this point: 36%
- Very little effect: 19%
- No effect at all: 6%

17(A) Courses that I struggled with or dropped after moving to virtual instruction

- Very significant effect on my future academic plans: 14%
- Significant effect: 31%
- Uncertain at this point: 23%
- Very little effect: 21%
- No effect at all: 11%

n = 1015  [N/A - I did not experience this challenge = 100]
n = 783  [NA - I did not experience this challenge = 331]
Academic Support: To what extent have the following COVID-19 disruptions affected your future academic plans?

18(A) Difficulty completing out-of-class learning experiences (such as practicum or internship experiences, undergrad research, study abroad)

- Very significant effect on my future academic plans: 27%
- Significant effect: 37%
- Uncertain at this point: 19%
- Very little effect: 10%
- No effect at all: 7%

Final Open-Text Questions (all students):

19. What factors were most important for helping you complete Spring semester?

20. What posed the greatest challenges as you worked to complete Spring semester?

n = 761 [N/A - I did experience this challenge = 354]