Following the common set of 8 survey items that went to all students, each student received one of three randomly assigned 10-item modules:

<table>
<thead>
<tr>
<th>Module</th>
<th>Items</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Academic Support</td>
<td>9(A) - 18(A)</td>
<td>1186</td>
</tr>
<tr>
<td>Student Support</td>
<td>9(S) - 18(S)</td>
<td>1294</td>
</tr>
<tr>
<td>Virtual Instruction</td>
<td>9(V) - 18(V)</td>
<td>1240</td>
</tr>
</tbody>
</table>

In the following slides, N is given for the number of students represented in each chart, excluding those who skipped the item or selected the “N/A” option.

Each module was followed by the same two common open-ended items that went to all students:

- What factors were most important for helping you complete Spring semester?
- What posed the greatest challenges as you worked to complete Spring semester?

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**Student Support:** To what extent do you agree that the following people or offices provided helpful support during the disruptions caused by COVID-19?

- **9(S) University Counseling Services**
  - Strongly agree: 27%
  - Agree: 43%
  - Neither agree nor disagree: 24%
  - Disagree: 2%
  - Strongly disagree: 3%

- **10(S) Student Wellness**
  - Strongly agree: 19%
  - Agree: 39%
  - Neither agree nor disagree: 32%
  - Disagree: 6%
  - Strongly disagree: 3%

- **11(S) Student Health**
  - Strongly agree: 20%
  - Agree: 43%
  - Neither agree nor disagree: 30%
  - Disagree: 6%
  - Strongly disagree: 2%

---

*n = 481* [N/A - I did not seek help from ... = 753]  *n = 444* [N/A - I did not seek help from ... = 786]  *n = 447* [N/A - I did not seek help from ... = 789]
**Student Support:** To what extent do you agree that the following people or offices provided helpful support during the disruptions caused by COVID-19?

**Student Support:** How often have these challenges interfered with your academic work during the pandemic?
Student Support: How often have these challenges interfered with your academic work during the pandemic?

17(S) Mental or emotional health challenges

- Very often: 30%
- Often: 24%
- Sometimes: 24%
- Rarely: 13%
- Not at all: 9%

n = 1254

18(S) Physical health challenges

- Very often: 9%
- Sometimes: 21%
- Rarely: 27%
- Often: 10%
- Not at all: 32%

n = 1254

Student Support: How often have these challenges interfered with your academic work during the pandemic?

16(S) Limited opportunities to focus on my coursework without interruption

- Very often: 35%
- Often: 27%
- Sometimes: 23%
- Rarely: 9%
- Not at all: 6%

n = 1255

Final Open-Text Questions (all students):

19. What factors were most important for helping you complete Spring semester?

20. What posed the greatest challenges as you worked to complete Spring semester?